

Pet Boarding Agreement

This is a template, not legal advice

This document is a general-purpose template provided for information only. It is not legal advice, it does not create a lawyer-client relationship, and nobody has reviewed it against your situation.

Laws differ by country, state and province, and they change. A clause that is standard in one place can be unenforceable — or illegal — in another. Terms that are ordinary between two businesses can be void in a consumer or employment context.

Read every clause before you use it, fill in every blank, and delete anything that does not apply. For anything high-value, unusual, or that you could not afford to lose a dispute over, have a qualified lawyer in your jurisdiction review it before it is signed.

How to use this template

1. Read it end to end and delete any clause that does not apply to you. Blanks are shown as a grey label on a line.
2. Need the other party to sign too, with an audit trail and a tamper-evident seal? That is what the paid product does.

Pet Boarding Agreement

This Pet Boarding Agreement (this "Agreement") is made on [Date] between [Pet owner's full legal name] of [Owner's address] (the "Owner") and [Boarding facility's full legal name or business name] of [Facility's address] (the "Facility").

The Owner wishes to board the animal or animals described in clause 2 at the Facility's premises for the period set out in clause 4 (the "Term"). Unlike a pet sitting arrangement, the Pet does not remain at the Owner's home during the Term: the Pet stays overnight, for one or more nights, at the Facility's own premises, alongside animals from other households. This Agreement sets out the conditions on which the Facility accepts the Pet, including current vaccination, what happens if the Pet is not collected on time, and who is responsible if something goes wrong while the Pet is on the Facility's premises.

1. The Parties and Their Contact Details

The Owner can be reached during the Term on [Owner's telephone number while away] and at [Owner's email address]. The Owner will be at [Where the Owner will be while away] and shall tell the Facility of any change to these details as soon as it happens.

The Facility can be reached on [Facility's telephone number] and at [Facility's email address], at the premises address stated above (the "Premises"). The Facility provides the Services described in this Agreement as an independent business and not as an employee or agent of the Owner, and boards animals belonging to other clients at the Premises at the same time as the Pet.

2. The Pet

The Facility agrees to board the following animal or animals (each a "Pet"). The Owner shall complete these details for every Pet covered by this Agreement, using a separate sheet where there is more than one, and shall attach it to this Agreement.

The Owner warrants that the information given is accurate and complete, that each Pet is in good health so far as the Owner is aware, and that each Pet is free of fleas, ticks and any contagious illness at the start of the Term. The Owner shall tell the Facility immediately of any change to a Pet's health, medication or behaviour that arises before or during the Term.

- (a) Name, species and breed: [Pet name, species and breed]
- (b) Age, sex, and whether spayed or neutered: [Age, sex, spayed or neutered]
- (c) Weight, colour and distinguishing markings: [Weight, colour and markings]

(d) Microchip or tag number, and the registry it is recorded with:

[Microchip number and registry]

(e) Licence or registration number, if any: [Licence or registration number]

(f) Medical conditions, allergies and dietary restrictions:

[Medical conditions, allergies and dietary restrictions]

(g) Behavioural notes, fears and triggers: [Behavioural notes, fears and triggers]

3. Vaccination Requirements

The Facility accepts the Pet for boarding only on condition that the Pet holds current vaccinations as required by the Facility for the species boarded, and, where the Facility requires it, current preventive treatment against parasites. Before the Term begins the Owner shall give the Facility written proof of the Pet's current vaccination status from a licensed veterinarian, in the form the Facility requests.

If the Owner cannot show proof of a vaccination the Facility requires, the Facility may refuse to accept the Pet, require the vaccination to be given before boarding begins at the Owner's cost, or accept the Pet subject to additional precautions the Facility considers appropriate. A Pet whose vaccinations lapse during the Term may be isolated from other boarded animals or, where the Facility reasonably considers this necessary to protect other animals or staff, collected early under clause 8.

The Pet's vaccination and preventive-treatment status, as shown to the Facility, is as follows:

(a) Vaccinations current as of the start of the Term, with the date of each:

[Vaccinations and dates, e.g. rabies, DHPP/DHLPP, bordetella as required by the Facility]

(b) Veterinarian or practice that administered them: [Veterinarian or practice name]

(c) Preventive treatment against fleas, ticks and worms, with the date last given:

[Preventive treatment and date last given, or write "none"]

4. Boarding Period and Daily Care

The Facility shall board the Pet at the Premises from [Start date and time of drop-off] until [End date and time of collection] (the "Term"). The Pet remains at the Premises throughout the Term, apart from any veterinary visit under clause 7 or any exercise the Facility provides off the Premises.

During the Term the Facility shall provide the Pet with accommodation, feeding in accordance with clause 5, exercise appropriate to the Pet, and general supervision consistent with the standard of care the Facility provides to the animals it boards generally. The Pet will be housed

[How the Pet is housed, e.g. in an individual run, shared with the Owner's other Pet only, in a communal area supervised by staff] .

If the Owner's return is delayed, the Owner shall tell the Facility as soon as reasonably possible, and clause 8 applies to any period the Pet remains at the Premises beyond the Term stated above.

5. Feeding and Medication

The Facility shall feed the Pet, and give the Pet any medication, strictly as set out below. The Owner shall bring enough food and medication for the whole Term plus [Number of spare days of food and medication, e.g. two (2)] days, clearly labelled with the Pet's name.

The Owner authorises the Facility to give the medication listed below in the doses and at the times stated, and no others. The Facility shall keep a record of every dose given and every meal refused. The Facility shall not change a dose, give any additional medication or supplement, or give the Pet a new food or treat not listed below, without the Owner's prior agreement, except where a veterinarian directs otherwise under clause 7. If a Pet refuses food or medication on [Number of refusals before the Owner must be told, e.g. two (2)] consecutive occasions, or if the Facility cannot give a dose safely, the Facility shall tell the Owner straight away.

(a) Food, brand and any the Owner is bringing:

[Food, brand, and whether the Owner is bringing it or the Facility is providing it]

(b) Amount per meal, and how it is prepared:

[Amount per meal and how it is prepared]

(c) Feeding times: [Feeding times]

(d) Treats allowed, and the daily limit: [Treats allowed and daily limit]

(e) Medication, dose and how it is given: [Medication, dose and how it is given]

(f) Time of each dose, and whether it is given with food:

[Time of each dose, with or without food]

(g) What to do if a dose is missed, refused or vomited back:

[What to do if a dose is missed or refused]

6. Behaviour, Bite History and Dangerous Pets

Before the Term begins, the Owner shall disclose any history of biting, snapping, scratching, fighting, resource guarding, escaping or aggression towards people or other animals, and any designation of the Pet as dangerous, vicious or potentially dangerous by any authority. The Owner confirms that history to be:

[Any history of biting, aggression or escape, or write "none"] .

The Owner is responsible for, and shall indemnify the Facility against, any claim, damage, injury, loss or cost arising from the Pet's behaviour during the Term, including injury to Facility staff, to any other person, or to another boarded animal, and including veterinary and medical costs, legal costs and income the Facility loses as a result — except to the extent the harm was caused by the Facility's own negligence or wilful misconduct.

If a Pet behaves in a way the Facility reasonably considers dangerous to staff, to other animals or to others, or if the Owner failed to disclose anything required by this clause, the Facility may end this Agreement immediately and require the Owner to collect the Pet under clause 8. Fees for the Services provided up to that point remain payable, and the Facility is not liable for the consequences of ending the Services in these circumstances.

7. Veterinary Care and Emergency Authorisation

If in the Facility's reasonable judgement the Pet is injured, unwell or in distress, the Facility shall try to reach the Owner and shall take the Pet to the veterinarian named below or, if that practice is unavailable, to the emergency clinic named below. The Owner authorises the Facility to consent on the Owner's behalf to the examination, diagnosis and treatment the attending veterinarian considers necessary, up to a total of [Maximum the Facility may approve without asking, e.g. \$500] . Above that amount the Facility shall obtain the Owner's approval before treatment proceeds, unless the veterinarian advises that a delay would put the Pet's life at risk or leave it in pain, in which case the Facility may approve the treatment needed to stabilise the Pet.

All veterinary fees, transport costs and related expenses are the Owner's responsibility, whether or not the Facility approved them and whether or not the Owner was reached first. Where the Facility pays any such amount, the Owner shall reimburse the Facility within [Number of days to reimburse the Facility, e.g. seven (7)] days of being shown the receipt.

If the Facility cannot reach the Owner within [How long the Facility waits before escalating, e.g. two (2) hours] of a matter arising that needs a decision, the Facility shall contact [Emergency contact's name] on [Emergency contact's telephone number] (the "Emergency Contact"), whom the Owner authorises to make decisions about the Pet's care in the Owner's place.

The Pet's veterinary details are as follows, and the Owner authorises the practice named below to treat the Pet on the Owner's account and to release the Pet's records to the Facility:

(a) Veterinarian and practice name: [Veterinarian and practice name]

(b) Practice address and telephone number:

[Veterinary practice address and telephone number]

(c) Out-of-hours or emergency clinic:

[Emergency clinic name, address and telephone number]

(d) Pet insurance provider and policy number, if any:

[Pet insurance provider and policy number]

8. Collection, Delay and Abandonment

The Owner shall collect the Pet from the Premises by [Collection date and time] . Where collection is delayed, the Owner shall tell the Facility as soon as reasonably possible, and the Facility shall continue to board the Pet at the rate in clause 9 for each additional day, subject to the Facility's capacity, and those additional days form part of the Term for the purposes of clauses 6 and 7.

If the Owner has neither collected the Pet nor made contact by

[Number of days after the Term ends before notice is sent, e.g. three (3)] days after the end of the Term, the Facility shall send written notice to the Owner's last known address and email, and to the Emergency Contact named in clause 7, stating that the Pet remains at the Premises and that boarding fees continue to accrue under clause 9.

If the Owner has neither collected the Pet nor made contact within

[Number of days after that notice before the Pet is treated as abandoned, e.g. fourteen (14)] days of that notice, the Facility may treat the Pet as abandoned and, having made reasonable efforts to reach the Owner and the Emergency Contact, may place the Pet with a licensed veterinary practice, a licensed animal shelter or rescue organisation, or the relevant local authority, in accordance with applicable law. Doing so does not affect the Owner's liability for all fees, costs and expenses accrued up to the date the Pet is placed elsewhere, and the Facility is not liable to the Owner for any consequence of a placement made in good faith under this clause.

9. Fees, Payment and Cancellation

The Owner shall pay the Facility [Rate, e.g. \$45 per night] , giving an estimated total of [Estimated total fee for the Term] for the Term. Additional pets, and any additional service such as extra exercise, grooming or administering medication, are charged at [Rate for additional pets or services] . Boarding on a public holiday is charged at [Holiday rate or surcharge] .

A deposit of [Deposit amount] is payable on booking and is

[Whether the deposit is refundable, and on what terms] . The balance is due [When the balance is due, e.g. at drop-off] and payable by [Accepted payment methods] .

Any amount still unpaid [Number of days before a late fee applies, e.g. seven (7)] days

after it falls due carries a late fee of [Late fee] .

If the Owner cancels [Notice needed for a free cancellation, e.g. seven (7) days] or more before the Term begins, no fee is payable and any deposit is refunded. If the Owner cancels with less notice, [Charge for a late cancellation, e.g. 50% of the total fee] is payable. If the Owner collects the Pet early, the fee for the booked Term remains payable unless the Facility agrees otherwise in writing. If the Facility cancels, the Facility shall refund everything already paid for boarding not yet provided and shall make reasonable efforts to help the Owner find alternative boarding.

10. Facility Liability and Insurance

The Facility shall provide the Services with reasonable care and skill, shall keep the Premises clean and secure, and shall take reasonable precautions to prevent boarded animals from escaping or injuring one another. The Facility's insurance position is as follows:

[Facility's insurance, with insurer and policy number, or state that the Facility is not insured] .

The Owner confirms having been told this before signing.

Except to the extent caused by the Facility's negligence, wilful misconduct or breach of this Agreement, the Facility is not liable for the injury, illness, escape, loss or death of the Pet, for injury the Pet suffers from or causes to another boarded animal, for any consequence of information the Owner did not disclose, or for the acts or omissions of a veterinarian or other third party engaged under clause 7. The Facility is responsible for keeping boarded animals appropriately separated or supervised according to temperament, and for the physical security of the Premises against escape, during the Term.

The Facility's total liability under this Agreement, however arising, is limited to [Limit on the Facility's liability, e.g. the total fees paid under this Agreement] . Neither party is liable to the other for indirect or consequential loss. Nothing in this Agreement limits any liability that cannot lawfully be limited, including liability for death or personal injury caused by negligence.

11. Photographs and Social Media

The Facility may take photographs and video of the Pet during the Term and send them to the Owner as updates on the Pet's stay.

The Owner [Write "gives" or "does not give"] permission for the Facility to use those photographs and videos on the Facility's website, social media accounts and marketing material. Where permission is given it is limited to images of the Pet: the Facility shall not publish the Owner's home address or any other identifying detail about the Owner without separate written consent.

The Owner may withdraw this permission at any time by written notice, and the Facility shall then remove the material from every channel the Facility controls within [Number of days to remove published images, e.g. fourteen (14)] days.

12. Governing Law and General

This Agreement and any dispute arising out of it are governed by the laws of [Governing law, e.g. the State of Colorado]. The parties submit to the exclusive jurisdiction of the courts of [Jurisdiction].

This Agreement is the entire agreement between the parties about the boarding of the Pet during the Term and replaces any earlier understanding on that subject. It may only be amended in writing signed by both parties. Neither party may assign it without the other's written consent.

If any provision of this Agreement is held unenforceable, the rest continues in force. A failure to enforce a provision is not a waiver of it. Notices under this Agreement may be given by email or text message to the contact details in clause 1 and take effect when sent.

13. Signatures and Effective Date

This Agreement takes effect on the date of the last signature below and continues until the end of the Term. Clauses 6, 7, 8, 9, 10, 11 and 12 survive its end. Nothing in this Agreement binds either party until both have signed and dated it.

Where the Owner boards the Pet with the Facility again, the parties may rely on this Agreement for the later stay by agreeing the new dates and fee in writing, in which case every other term continues to apply.

The parties may sign in counterparts and by electronic signature, each of which is an original and all of which together form one agreement. Each party confirms that they have read this Agreement, that the details entered in it are accurate, and that they have received a copy.

In agreement with the terms above, the parties have signed below on the dates written beside their signatures.

Pet Owner

Signature: _____

Printed name: _____

Date: _____

Boarding Facility

Signature: _____

Printed name: _____

Company: _____

Title: _____

Date: _____